



www.seiu36.com



It's Open Enrollment Time!

2026
Benefits Guide

**You only have until December 19
to enroll in BOLR Full-Time
Benefits for 2026!**

OPEN ENROLLMENT FORMS

The forms that you need to complete for enrollment are on the next few pages of this guide and on the **Contacts & Resources** page (<https://www.seiu36.com/contacts-resources/>) on our website. The forms on the site can be filled out online. You'll just need to print them out to sign them and then mail them to the Fund Office.



You can use the QR code above to go straight to our site. Just open the camera app on your smart phone or tablet and select the rear-facing camera. Point your camera at the code. A notification should pop up. Click it and you will go to our website. Remember to make sure that you are connected to the internet.

See the instructions at the top of each form to help you understand which forms you need to complete and mail back to the Fund Office.

IMPORTANT REMINDER: Please only fill out the forms that apply to you.

And be sure to review the rest of the Guide to help you with your enrollment for coverage in 2026. We have updated the Guide to make it easier to use this year.

Questions? Contact the Fund Office.

NEW PARTICIPANTS/MEMBERS:

If adding dependents to your coverage, you must complete the dependent enrollment form and provide the proper documentation of their dependent status to ensure their enrollment into the Plan.



SEIU LOCAL 32BJ, DISTRICT 36 BOLR BENEFIT FUNDS DEPENDENT ENROLLMENT FORM

Side A

Please complete the information requested on **both** sides of this form to add your spouse and/or child/children to the Plan. For your spouse, we need a copy of your state certified marriage certificate. For natural child/children or stepchild/stepchildren, please attach a copy of the certified birth certificate naming both parents. For adopted child or children, please supply adoption documentation. Additional documentation such as a Qualified Medical Child Support Order may be required. **To update your dependent's Primary Care Physician (PCP) information, call 800-275-2583 or go to www.ibx.com and login or register yourself to update a PCP and download a temporary ID card.**

Participant/Member's Name

Participant/Member's Social Security Number			
1. Last Name	First Name	Social Security #	Relationship to Participant
Street Address	Apartment #	City	State
2. Last Name	First Name	Social Security #	Relationship to Participant
Street Address	Apartment #	City	State
3. Last Name	First Name	Social Security #	Relationship to Participant
Street Address	Apartment #	City	State
			Primary Care Physician Name
			Primary Care Physician ID #
			Primary Care Physician Name
			Primary Care Physician ID #
			Primary Care Physician Name
			Primary Care Physician ID #
			Primary Care Physician Name
			Primary Care Physician ID #

IMPORTANT INSTRUCTIONS:
Complete this form and return it to the Fund Office if you are adding dependents to your coverage. This form has two sides. **Remember to complete both sides and sign and date on the second page of this form.**

SEIU LOCAL 32BJ, DISTRICT 36 BOLR BENEFIT FUNDS
DEPENDENT ENROLLMENT FORM *continued*

Side B

For each dependent you have named, please let us know whether this dependent has coverage under another group health plan beside your group health plan with SEIU Local 32 BJ, District 36. **Print** yes or no in Column 2. If you wrote yes, please complete columns 3 through 7.

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7
Name of Covered dependent	Is this dependent covered under another group health plan?	Name of Subscriber or Policyholder	Relationship to Subscriber/ Policyholder	Name of Carrier or Health Plan	Group Number	Participant's Name

I certify that the information on both sides of this form is correct and acknowledge that if I, the Fund participant or my dependents willfully misuse or misrepresent any information about eligibility for any other group health coverage provided either through the course of their own employment or coverage provided from another source (i.e. parent, stepparent, or spouse's health coverage), the Fund has the right to terminate benefits for myself and my dependents. Furthermore, should my dependents acquire group health coverage through their own employment, that of a spouse parent or stepparent, I will immediately notify the Fund Office.

Signature: _____ Date: _____



IMPORTANT INSTRUCTIONS: Only complete this form and return it to the Fund Office if you are waiving Fund coverage for yourself.

SEIU LOCAL 32BJ, DISTRICT 36 BOLR WELFARE FUND

1515 Market Street, Suite 1020, Philadelphia, PA 19102

Proof of Other Coverage Form—Member

Complete This Form to Opt Out of Medical Coverage

In order to waive coverage, you must complete this form to provide proof that you have other medical coverage. **Note: If you opt out of coverage for yourself, your dependents will automatically waive their coverage as well.**

Please complete this form **ONLY IF** you elect to "Opt-Out" as your medical plan choice. Attach a copy of the identification card from your other insurance coverage. Please return this form, along with your Enrollment Form, to the Fund Office. Thank you for your cooperation.

My Other Medical Coverage Is Provided Through:

Employer Name or Plan: _____

The insurance carrier is: (for example, Blue Cross/Blue Shield or HMO name): _____

Your Authorization

By signing this form, I am rejecting the medical coverage offered under the SEIU Local 32BJ, District 36 BOLR Welfare Fund for 2026 and certify that I have the medical coverage indicated above.

Your Signature: _____ Date: _____

Please print name: _____

Special Enrollment Rights

You may enroll for medical coverage during the year if you get married, acquire a new dependent, or lose your other medical coverage. To be eligible for this special enrollment, you must send a written request to the Fund Office within 31 days of the event (or 90 days from the birth of a child; or 60 days if you lose Medicaid or Children's Health Insurance Program (CHIP) coverage because you are no longer eligible, or you become eligible for a state's premium assistance program under Medicaid or CHIP).





IMPORTANT INSTRUCTIONS: Only complete this form and return it to the Fund Office if you are waiving Fund coverage for your dependents.

SEIU LOCAL 32BJ, DISTRICT 36 BOLR WELFARE FUND

1515 Market Street, Suite 1020, Philadelphia, PA 19102

Proof of Other Coverage Form—Dependents

Complete This Form to Opt Out of Coverage for Dependents Only

In order to waive coverage for your dependent(s), you must complete this form and provide proof that the dependent(s) has/have coverage elsewhere.

Remember: If you opt out of coverage for yourself, your dependents will automatically waive their coverage as well. This form is for waiving coverage for your dependents only.

Attach a copy of the identification card from your other insurance coverage.

Please return this form to the Fund Office. Thank you for your cooperation.

Dependents' Coverage is Provided Through:

Employer Name or Plan: _____

Your Authorization

By signing this form, I am rejecting the coverage offered for my dependent(s) under the SEIU Local 32BJ, District 36 BOLR Welfare Fund for 2026 and certify that my dependent(s) has(have) the coverage indicated above.

Please list the names and dates of birth of the dependent(s) you are disenrolling:

Dependent's Name: _____ Date of Birth: _____

Dependent's Name: _____ Date of Birth: _____

Dependent's Name: _____ Date of Birth: _____

Participant Signature: _____ Date: _____

Please print name: _____

Special Enrollment Rights

You may enroll for medical coverage during the year if you get married, acquire a new dependent, lose your other medical coverage, or experience another form of a qualified change of status. To be eligible for this special enrollment, you must send a written request along with appropriate documentation to the Fund Office within 31 days of the event (or 90 days from the birth of a child; or 60 days if you lose Medicaid or Children's Health Insurance Program (CHIP) coverage because you are no longer eligible, or you become eligible for a state's premium assistance program under Medicaid or CHIP).





IMPORTANT INSTRUCTIONS: You must complete both sides of this form, sign, date, and return it to the Fund Office.

SEIU LOCAL 32BJ, DISTRICT 36 BOLR BENEFIT FUNDS
DEMOGRAPHIC CENSUS FORM

Side A

PLEASE PRINT AND COMPLETE ALL INFORMATION ON BOTH SIDES OF THE FORM. WE MUST HAVE BOTH YOUR DEMOGRAPHIC INFORMATION AND BENEFICIARY INFORMATION COMPLETED, SIGNED, AND DATED. INCOMPLETE INFORMATION COULD CAUSE A DELAY IN PROCESSING YOUR CLAIMS.

Full Name (Last, First, MI)	Social Security Number	Date of Birth	Marital Status	Gender	Language
Street Address (include Apt # if applicable)	City	State	Zip Code	Primary Physician Name	Physician Address
Home Phone No. (include area code)	Cell No. (include area code) Email Address				
Name of Employer	Date of Hire	Union Start Date	Job Classification		
Dependent Information (Last, First, MI) of each dependent	Social Security No.	Date of Birth	Gender	Relationship to participant (spouse, son, daughter)	
Name of Other Insurance Carrier	Name of Insured			Policy/Group No.	Identification number
Insurance Carrier's Address	City	State	Zip Code	Phone No. (include area code)	
Signature of Fund Participant	Date	<input type="checkbox"/> Yes, I would accept updates about my benefits via text <input type="checkbox"/> No, Don't update me about my benefits via text			

**SEIU LOCAL 32BJ, DISTRICT 36 BOLR BENEFIT FUNDS
BENEFICIARY INFORMATION FORM *continued***

Side B

Beneficiary- Your beneficiary may be any person or persons you choose to name. However, if you are married, there may be certain benefits payable only to your spouse, unless your spouse consents to a different designation in writing at the time of retirement. This beneficiary designation form will apply to any Death Benefits available from the various Funds. Proceeds are paid to contingent beneficiary(ies) only if there are no surviving primary beneficiary(ies). If multiple primary and contingent beneficiaries are named and no percentage distribution is noted, then any proceeds payable to such beneficiaries will be split equally. Please be sure to complete the form in full, sign and date the form. This form will be invalid unless you sign and date it certifying your designation.

Participant's Name	Social Security Number	Date of Birth	Name of Employer
Participant's Address	City	State	Zip Code

Primary Beneficiary(ies) Information (You can name up to four primary beneficiaries)

Beneficiary's Name	Address	Telephone No.	Relationship to Participant	Social Security No.	Benefit Percentage Must equal 100%

Contingent Beneficiary(ies) Information (Contingent beneficiaries will only receive a benefit if there are no surviving primary beneficiaries)

Beneficiary's Name	Address	Telephone No.	Relationship to Participant	Social Security No.	Benefit Percentage Must equal 100%

Please Print Participant's Name

Participant's Signature

Date

What's Inside

Open Enrollment Overview	2
Basic Facts	3
Medical Benefits	4
Important Terms.....	5
Benefit Summary	6
Health and Well-Being (Healthy LifestylesSM)—	
Working to Support Your Health Every Day!	8
Behavioral Health Benefits	9
Prescription Drug Benefits	10
Dental Benefits	11
Vision Benefits	13
Life Insurance and Accidental Death &	
Dismemberment (AD&D) Insurance	14
Disability Benefits	15
Important Notices	16

This Enrollment Guide is available in Albanian, Chinese, German, Italian, Polish, and Spanish on our website. Go to the “Documents & Forms” section of the “Contacts & Resources” page (<https://www.seiu36.com/contacts-resources/>). Please note that the forms are only available in English.

Ky udhëzues regjistrimi është i disponueshëm në gjuhën shqipe në faqen tonë të internetit. Shkoni te seksioni “Dokumentet dhe formularët” të faqes “Kontaktet dhe burimet” (<https://www.seiu36.com/contacts-resources/>). Ju lutemi vini re se formularët janë të disponueshëm vetëm në anglisht.

本注册指南可在我们的网站上找到中文版。转到“联系人和资源”页面的“文档和表格”部分 (<https://www.seiu36.com/contacts-resources/>)。请注意，表格仅提供英文版本。

Dieser Leitfaden zur Einschreibung ist auf unserer Website in deutscher Sprache verfügbar. Gehen Sie zum Abschnitt „Dokumente & Formulare“ der Seite „Kontakte & Ressourcen“ (<https://www.seiu36.com/contacts-resources/>). Bitte beachten Sie, dass die Formulare nur auf Englisch verfügbar sind.

Questa guida all’iscrizione è disponibile in italiano sul nostro sito web. Vai alla sezione “Documenti e moduli” della pagina “Contatti e risorse” (<https://www.seiu36.com/contacts-resources/>). Tieni presente che i moduli sono disponibili solo in inglese.

Niniejszy Przewodnik Rekrutacyjny jest dostępny w języku polskim na naszej stronie internetowej. Przejdz do sekcji „Dokumenty i formularze” na stronie „Kontakty i zasoby” (<https://www.seiu36.com/contacts-resources/>). Należy pamiętać, że formularze są dostępne wyłącznie w języku angielskim.

Esta Guía de Inscripción está disponible en español en nuestro sitio web. Vaya a la sección “Documentos y formularios” de la página “Contactos y recursos” (<https://www.seiu36.com/contacts-resources/>). Tenga en cuenta que los formularios solo están disponibles en inglés.

**Need a form?
Check the front
of this Guide—and
on our website!**

**The forms that you need
to complete for enrollment
are on the first few pages
of this guide and on the
Contacts & Resources
page (<https://www.seiu36.com/contacts-resources/>)
on our website. The forms
on the site can be filled
out online. You'll just need
to print them out to sign
them and then mail them
to the Fund Office.**



**Each form will tell you the
conditions under which
you should fill it out. Only
complete the forms that
apply to you. Tear each
completed form on the
perforated edge and
mail to the Fund Office
using the return envelope
included in this guide.**

**REMEMBER: Choose
carefully! Once Open
Enrollment is over, you
will not be able to change
your elections until the
next Open Enrollment
period in the Fall of 2026,
for coverage effective
January 1, 2027, unless
you have a qualified
status change.**

Open Enrollment Overview

October 2025

In this Guide and the accompanying materials, you will find the information, forms and instructions that you need to enroll for BOLR Full-Time benefits coverage in 2026.

Open Enrollment is your annual opportunity to review your coverage and make changes to the benefits you elect or the dependents you cover. Outside of Open Enrollment, you are only permitted to make changes if they are the result of a qualified life change (a “qualifying event”) as described below. Please review the enclosed materials and consider your and your family’s needs before making enrollment decisions. If you want to make changes to your dependent status, return your completed Enrollment form to the Fund Office no later than December 19, 2025.

If you wish to keep the same benefit options and coverage you have now, you don't need to do anything.

Questions?

Should you have any questions, please do not hesitate to contact the Benefit Funds Office. You can contact us at (215) 568-3262, Extension 1400 or (800) 338-9025, Extension 1400 (outside the local calling area). You can also come to the SEIU Local 32 BJ, District 36 Fund Office located at 1515 Market Street, Suite 1020, Philadelphia, PA 19102 to speak to one of our representatives. Make sure to call us first before you come in.

IMPORTANT: Status Change Reminder

You may ONLY add or remove dependents or make any other changes to your benefits coverage outside of Open Enrollment if you experience a qualifying event. A qualifying event means that you or your dependent experiences a life change that affects the administration of your benefits. Examples include getting married, giving birth, or getting divorced. In these cases, you may need to add or remove dependents from your Fund coverage.

For all qualifying events, you must provide documentation of the status change (such as a birth or marriage certificate). **The Fund Office MUST receive the documentation within 31 days of the qualifying event (90 days for the birth of your child; or 60 days if you lose Medicaid or Children's Health Insurance Program (CHIP) coverage because you are no longer eligible, or you become eligible for a state's premium assistance program under Medicaid or CHIP).** Please review your Summary Plan Description or contact the Fund Office for more information on qualifying events.

Note: If you have a qualifying event and need to complete a new census/beneficiary form to reflect the status change, please contact the Fund Office.

This document and the materials in your enrollment packet provide a summary description of your SEIU Local 32BJ, District 36 BOLR Welfare Fund benefits and the changes that will be effective January 1, 2026. These materials supplement other descriptions of your Plan benefits. The changes described in these documents and the enclosed materials are effective as of January 1, 2026. The Fund hopes to continue the Plan and the benefits mentioned in these documents and described in your benefits booklet indefinitely, but reserves the right to amend, suspend or terminate the Plan, in whole or in part, at any time and for any reason. Neither receipt of this enrollment packet nor enrollment in any of the benefits offered under the Plan constitutes a contract of employment. Please read these documents carefully and keep this important information with your other benefit materials for future reference.

Basic Facts

Who's Eligible?

You are eligible for the BOLR Full-Time Plan if you work in covered employment, and your employer is required through a collective bargaining agreement to make contributions on your behalf to the Fund.

If you are eligible to participate in the BOLR Full-Time Plan, you may also enroll your eligible dependents for medical, dental, and vision benefits. Your eligible dependents include:

- Children from birth to age 26
- Stepchildren up to age 26
- Adopted children (from the date of placement in your home) up to age 26
- Children placed for adoption
- Children over age 26 incapable of sustaining employment by reason of mental impairment or physical handicap

Any child for whom you gratuitously assume support will not be considered a dependent.

Enrolling Dependents

You must complete and submit the following information to enroll your dependents into the Plan:

- **Dependent Enrollment Form** (remember to complete both sides)
- **Document Dependent Status**—examples of documentation include:
 - Valid state birth certificate naming both parents for natural or stepchildren under age 26
 - Proof of adoption for a legally adopted child under age 26
 - If required to add your children under age 26 as a result of a Qualified Medical Child Support Order, please provide a copy of the Order
 - Proof of Social Security number
 - If you have a child who must remain on your coverage beyond age 26 by reason of physical or mental impairment as a result of which they are unable to support themselves, the Fund Office requires documentation of their disability on a periodic basis. This information must be provided within 31 days after the child's 26 birthday.

If you choose to remove a dependent from the Plan, you must complete the Opt-Out form and submit proof of other health coverage for that dependent to the Fund Office.

Any change you make to your dependent status must be completed and returned to the Fund Office in the enclosed self-addressed stamped envelope by December 19, 2025. If you do not add or drop a dependent during open enrollment, you must wait to do so until you or your dependent experiences a qualifying event.

Qualified Medical Child Support Order (QMCSO)

If you are required to provide child support and healthcare coverage under a Qualified Medical Child Support Order (QMCSO), contact the Fund Office for an explanation of the information required. A QMCSO is any judgment, decree, or order issued by the court requiring you to provide healthcare coverage for a child. For additional information regarding the procedures for administration of QMCSOs, contact the Fund Office.

Medical Benefits

Important Reminders:

The benefits described in this Guide are effective January 1, 2026.

Deductibles, copayments, coinsurances, and maximums are combined for both in-network and out-of-network benefits, where applicable.

When you use an out-of-network provider, you are responsible for the difference between what the provider billed and what your insurance paid. This chart is a summary of your benefits and is intended to provide a brief description of the benefits that are available to you.

Precertification Requirements

Certain services must be approved as medically necessary before you receive treatment. This is called precertification. Some services requiring precertification include:

- ALL nonemergency hospital admissions
- Elective inpatient surgery
- Select durable medical equipment
- Home healthcare
- Inpatient hospice care
- MRI/MRA
- CT/CTA scan
- PET scan

Note: This is not a complete list of services. Blue Cross may change the precertification requirements from time to time. Contact Blue Cross Member Services for more information.

Don't Forget About Preventive Care

It's important to make routine exams, tests, and screenings a priority. Preventive care can catch chronic diseases and infections like cancer, diabetes, and heart disease before they turn into serious health problems. Early detection increases the chances of your recovery.

The first step is to schedule your annual physical exam with your primary care physician (PCP). Ask which tests and screenings you're due for. For example, the American Cancer Society recommends that individuals start receiving screens for colorectal cancer at age 45. Regular cholesterol testing checks for signs of coronary artery disease. And annual well woman visits can catch breast cancer early.

Preventive care is easy and affordable. Most preventive services are covered at 100% as long as you see an in-network provider. If you don't have a primary care provider (PCP), you can find one online at www.ibx.com or you can contact Independence Member Services at (800) 275-2583.

Important Terms

Annual Copayment Maximum—

is the most you will pay out of your pocket in copayments for in-network services you receive during the year. Once you reach your annual maximum, the plan pays 100% of the cost for in-network services for the rest of the year.

Blue Distinction Center + —

Blue Cross-designated outpatient surgical centers specializing in knee and hip replacement. Blue Distinction Centers + meet high standards of quality, cost, expertise, effectiveness and efficiency.

Coinsurance—

is the percentage of eligible costs that you pay for services, after the deductible has been paid.

Copayment—

is the flat dollar amount you pay for some medical services at the time care is received.

Deductible—

is the portion of your covered expenses that you pay each year before your medical plan begins to pay benefits for specified services.

In-Network Providers—

are a select group of providers and facilities that have agreed to charge negotiated fees for their services. When you use these providers, you are receiving "in-network care."

Medically Necessary Expenses—

are covered by the plans if they are services or supplies considered to be necessary and appropriate and covered by the plan. Some services and supplies are not covered at all, while the benefits for other services (such as chiropractic care) are limited. In addition, the expense must be incurred while the patient is covered under the plan, unless specifically provided otherwise.

Out-of-Network Providers—

are doctors, healthcare providers or facilities that are not part of the select group of providers.

Patient-Centered Medical Home (PCMH)—

Blue Cross has identified certain doctors, including PCPs, who participate in a Patient-Centered Medical Home (PCMH). A PCMH is an office or group of doctors who work together to better coordinate and personalize your care. Getting care at a PCMH and selecting a PCMH doctor as your PCP will save you money.

Primary Care Physician (PCP)—

is sometimes referred to as a "family doctor." This is the doctor who provides first contact when you have a health concern. The PCP also provides continuing care and referrals to specialists as needed. Blue Cross has designated certain doctors as "PCPs"; you must consult your Blue Cross Physician Directory to select an eligible PCP.

Benefit Summary

BENEFIT	IN-NETWORK/REFERRED	OUT-OF-NETWORK/ SELF-REFERRED
Deductible (Annual)		
Individual	\$0	\$250
Family	\$0	\$500
Annual Out-of-Pocket Maximum		
Individual	\$6,750	\$6,750
Family	\$13,500	\$13,500
Lifetime maximum	None	None
Hospital Inpatient¹	100%	70% of allowed amount, after deductible Up to 70 days per calendar year
Inpatient Physician Services	100%	70% of allowed amount, after deductible
Knee and Hip Replacement^{1,2}		
Blue Distinction Center +	100%	Not covered
All other facilities	70%	Not covered
Emergency Room	For visits 1 & 2: 100% after \$100 copay For visits 3 or more: 100% after \$200 copay Waived if admitted	For visits 1 & 2: 100% after \$100 copay For visits 3 or more: 100% after \$200 copay Waived if admitted
Urgent Care	100% after \$40 copay	70% of allowed amount, after deductible
Skilled Nursing Facility¹ <i>Up to 60 days per year</i>	100%	Not covered
Doctor's Office PCMH PCP	100% after \$10 copay	70% of allowed amount, after deductible
Doctor's Office Non-PCMH PCP and Specialists	100% after \$20 copay	70% of allowed amount, after deductible
Preventive Care for Adults and Children³	100%	70% of allowed amount, no deductible
Routine GYN Exam/Pap Smear (one per year)	100%	70% of allowed amount, no deductible
Mammogram	100%	70% of allowed amount, after deductible
Pediatric Immunizations	100%	70% of allowed amount, after deductible
Surgery¹ (pre-certification may be required for some outpatient surgeries)	100%	70% of allowed amount, after deductible
Lab/Pathology Outpatient⁴	100%	70% of allowed amount, after deductible

BENEFIT	IN-NETWORK/REFERRED	OUT-OF-NETWORK/ SELF-REFERRED
Outpatient Diagnostic X-ray/ Radiology^{1,4,5} <i>Up to 200 visits per calendar year</i>	100%	70% of allowed amount, after deductible
Home Health Care¹ <i>Up to 200 visits per calendar year</i>	100%	70% of allowed amount, after deductible
Physical/Occupational Therapy^{4,5} <i>Up to 30 visits per modality, per calendar year</i>	100% after \$20 copay	Not covered
Speech Therapy <i>Up to 30 visits per modality, per calendar year</i>		
Cardiac or Pulmonary Rehabilitation <i>Up to 36 visits per modality, per calendar year</i>	100% after \$20 copay	70% of allowed amount, after deductible
Durable Medical Equipment¹ <i>Select items require precertification</i>	100%	Not covered
Ambulance Emergency Transport Non-Emergency Transport ¹	100% 100%	100% of allowed amount, no deductible 70% of allowed amount, after deductible
Maternity First OB visit Hospital	100% 100%	70% of allowed amount, after deductible 70% of allowed amount, after deductible
Chiropractic (Spinal Manipulation)⁵ <i>Up to 10 visits per calendar year</i>	100% after \$20 copay	70% of allowed amount, after deductible
Dialysis/Radiation¹/Chemotherapy	100%	70% of allowed amount, after deductible
Nutrition Counseling <i>6 visits per year</i>	100%	70% of allowed amount, after deductible
Nutritional Formulas & Medical Solid Food Products¹ <i>Precertification may be required</i>	100%	70% of allowed amount, after deductible
Outpatient Private Duty Nursing¹ <i>Up to 360 hours per calendar year</i>	90%	70% of allowed amount, after deductible
Hospice Care¹ <i>Up to 210 days per lifetime</i>	100%	Not covered
Behavioral Health and Substance Use Program Services Provided by MHC, Inc. Call (800) 255-3081.		
Inpatient^{6,7}	100%	70% of allowed amount, after deductible
Non-Office Outpatient Visits⁶	100%	70% of allowed amount, after deductible
Outpatient⁶	100% after \$20 copayment	70% of allowed amount, after deductible

¹ Precertification required for these services. Please contact the member services department of Keystone HPE (Independence Blue Cross) for more information on those services requiring pre-certification.

² Treatment received at a Blue Distinction Center + facility for knee and hip replacement is covered at 100%; treatment received at a Blue Distinction Center or other any other participating Keystone facility or AmeriHealth designated facility is covered at 70%. There is no coverage for knee/hip replacements done out-of-network.

³ Must go to your chosen Primary Care Physician (PCP).

⁴ Must go to the PCP-designated site for care to be considered in-network.

⁵ Referral from Primary Care Physician (PCP) required.

⁶ In-network services administered by MHC, Inc. not Keystone or AmeriHealth. Contact MHC for a listing of network providers. Call MHC at 800-255-3081 or visit HMC online at www.mhconsultants.com.

⁷ Precertification required for these services. Contact MHC for more information about pre- certification of services related to Behavioral Health/Substance Use Treatment.

Health and Well-Being (Healthy LifestylesSM)—Working to Support Your Health Every Day!

Most people tend to think about their health and healthcare benefits only when they're sick—or once a year when it's time for their annual physical. In truth, you should think about your health and your healthcare benefits every day.

Here's why. The choices you make every day—the food you choose to eat, wearing a seat belt, taking your medication as directed by your doctor—can have a significant impact on your health either positively or negatively. Independence Healthy Lifestyles Solutions programs can offer you support and guidance as you take positive steps to improve your health and your chances of staying well.

From paying you back for the smart lifestyle choices you make to providing customized solutions as individual as you are, the Healthy Lifestyles Solutions program is designed to keep you healthy. Best of all, the programs are free to you and your eligible dependents. **You must be enrolled in the medical plan** to be eligible to participate in the Healthy Lifestyles Solutions program.

For more information, or to enroll in any of the programs under the Healthy Lifestyles Solutions program, call 800-ASK-BLUE Monday through Friday, 8 a.m. to 6 p.m. ET, and follow the prompts for the Healthy Lifestyles Solutions program. You can also find program information online at www.ibx.com or by downloading the IBX mobile app.

Get Healthy AND Rewarded Too!

Get rewarded for taking small steps every day that can add up to big changes in your health. The Healthy Lifestyles Solutions reimbursements offer you:

- Up to \$150 back on your fitness center fees
- \$150 back on an approved weight-management program
- \$150 back for programs to help you quit tobacco

We make it easy for you to earn money back for healthy living with our reimbursements programs. No enrollment is required. You meet the eligibility requirements when you complete 120 visits at an approved facility. Simply submit your documentation to request reimbursement quickly and securely.

Note: These programs are administered by Independence Blue Cross. You must have coverage with Independence at the time of your request for reimbursement.

The Health Management Program for Diabetes with Guardian Nurses

If you have diabetes, you may be eligible to participate in the Health Management Program for Diabetes. The program focuses on helping you manage and treat diabetes. The program is confidential and voluntary. Upon enrolling, you must agree to complete the program to receive the full benefit.

Under the program you can receive:

- Personalized telephone coaching and checkups from our dedicated nurse
- Reduced copays for generic and brand diabetic medications used to treat diabetes
- Information from nutritionists to learn how to manage diabetes

For more information, you can contact Guardian Nurses at 888-836-0260.

Behavioral Health Benefits

Your Behavioral Health Benefit is covered through MHC and is not part of your medical benefits with your Independence Blue Cross Medical Plan.

MHC is here to support you and your family who may struggle with substance use or have emotional or mental health issues. MHC's experienced professionals will give you the best possible care and attention. To find out more about the behavioral health benefits and services available to you, at 800-255-3081 or visit their website at www.mhconsultants.com.

Show your MHC card if you need treatment with a Behavioral Health provider. Contact MHC directly at 800-255-3081 to speak to an MHC Case Manager.

MHC can help with issues such as:

- Anxiety/Stress
- Substance Use
- Depression
- Post-traumatic Stress
- Grief
- Family problems
- And much more.

90-day retail fills available only at CVS Pharmacies.

Using the CVS Caremark Mail Order Pharmacy for maintenance medications will save you money.

Prescription Drug Benefits

Prescription drug coverage, provided through CVS Caremark, starts automatically when you enroll in medical coverage under the Plan. You can get up to a 30-day supply of medication by going to any network pharmacy and showing your CVS Caremark Prescription Drug ID card. You can get up to a 90-day supply of maintenance medications by going directly to any CVS Pharmacy or by using the CVS Caremark Mail Order Pharmacy. **You will not be eligible for prescription drug benefits if you opt out of the medical plan.**

Your Copays

Each time you fill a prescription, you will pay a copay depending on the classification of the drug. There are three tiers of prescription drugs:

- **Generic**—Prescription drugs that are the lower-cost equivalents of brand-name drugs. They are approved by the U.S. Food and Drug Administration and have the same active ingredients as their brand-name equivalents.
- **Formulary**—A list of brand-name drugs chosen by a panel of physicians and pharmacists. The drugs on the formulary are carefully chosen for their effectiveness, safety and cost.
- **Non-formulary**—Brand-name drugs not on the formulary. *You pay 100% of the cost of non-formulary drugs.*

If your prescription is for:	Retail (30-day supply)	Retail (90-day supply)*	Home Delivery (90-day supply)
You Pay			
Generic Drugs	\$7	\$14	\$14
Formulary Brand-Name Drugs	\$22	\$44	\$44
Non-Formulary Drugs	You pay 100% of the cost.		

*To fill a prescription for a 90-day supply of medication at a retail pharmacy, you must use a CVS Pharmacy.

Your Annual Out-of-Pocket Maximum

There is an Annual Out-of-Pocket Maximum limit for prescription drug expenses. Once you reach the Annual Out-of-Pocket Maximum, the Plan pays 100% of your prescription drug costs. Your copays apply to the Annual Out-of-Pocket Maximum. Expenses paid for drugs not covered under the Prescription Drug Plan do not apply. There is a separate Annual Out-of-Pocket Maximum for medical benefits.

The Prescription Drug Annual Out-of-Pocket Maximums are:

- Single: \$1,950
- Family: \$3,900

What's a Formulary?

A formulary is a list of generic and brand-name drugs. The formulary was developed by a committee of physicians and pharmacists at CVS Caremark. The committee regularly reviews and updates the formulary based on the latest information available about each drug's effectiveness.

You can find the current formulary by signing up at www.caremark.com. The formulary is subject to change during the year as new drugs are added, brand drugs have generic alternatives, or their status on the formulary changes.

Dental Benefits

Regular, professional dental care is not only essential to good health, but it also can prevent serious or costly problems. That's why our Dental Plan, provided through Delta Dental, covers a full range of dental services, including diagnostic and preventive care.

Chart of Dental Benefits

Deductible	None
Annual Maximum Benefit	\$3,000 per person per year
Preventive and Diagnostic Care	100%
<ul style="list-style-type: none"> Oral exam, cleaning, bitewing X-rays (twice a year); full-mouth X-rays every 36 months Fluoride treatments up to age 19 (limits apply) Sealants or space maintainers (age limits apply) 	
Basic Restorative	100%
<ul style="list-style-type: none"> Fillings 	
Major Restorative	50%
<ul style="list-style-type: none"> Repairs of existing crowns Inlays, onlays, crowns, cast restorations Bridges and dentures 	
Endodontics	80%
<ul style="list-style-type: none"> Root canal 	
Periodontics	80%
<ul style="list-style-type: none"> Gum treatment 	
Orthodontia	50% \$1,000 lifetime maximum

How Using a Participating Dentist Can Save You Money

This is an example of how using a Delta Dental network dentist can save you money.

Procedure: Crown	If you use a participating dentist	If you use a non-participating dentist
Dentist's fee	\$900	\$900
Delta Dental's contracted rate (eligible expense)	\$700	\$700
Plan pays (50% of contracted rate)	\$350	\$350
You pay	\$350	\$550 (difference between Delta's contracted rate and the dentist's \$900 fee)

Note: This chart is for illustration purposes only. Actual costs will vary.

Predetermine Benefits for Treatment Over \$300

If your treatment is expected to cost \$300 or more, ask your dentist to "predetermine benefits" with Delta Dental before treatment starts (this means evaluating whether the suggested treatment is appropriate and determining how much the Plan will pay for the care). With predetermination, you know exactly how much the Plan will pay—and how much you will pay. That way, you can make financial arrangements before the treatment begins.

To predetermine benefits, your dentist needs to send a claim form to Delta Dental describing the proposed treatment and the estimated charges. Delta Dental will send you a statement showing the services that will be covered and how much the Plan will pay. You can review the treatment plan with your dentist and agree on the services to be performed. After treatment is completed, return the original statement, with dates of services and necessary signatures, to Delta Dental for payment.

Please review your Summary Plan Description for a complete list of dental limitations and exclusions.

Vision Benefits

How the Plan Works

You have the option to receive eye care from a National Vision Administrator (NVA) participating provider or any other eye care specialist. However, you receive maximum benefits when you use a participating eye doctor or optometrist.

- **When you use a participating provider**, you receive maximum benefits because the Plan pays the full cost or a large portion of the cost for most routine services.
- **When you use a non-participating provider**, the Plan will reimburse you for exams, eyeglass frames, and lenses or contact lenses. You pay the full cost when you receive services. Then, you must file a claim to be reimbursed for the Plan's share of the cost.

What the Plan Pays

When you receive services from an NVA-participating provider, the Plan pays for the cost of an eye exam once every 24 months.

The Plan also pays for one new pair of lenses and frames or contact lenses, up to \$120 every 24 months (or every 12 months for children under 19).

When you receive services from a non-participating vision provider, the Plan will pay up to \$30 for an eye exam once every 24 months (or every 12 months for children under 19).

The Plan also pays up to \$60 for lenses and up to \$60 for frames, or up to \$120 for contact lenses, once every 24 months for children and adults.

Expenses Not Covered (Please note that this is only a partial listing.)

The Vision Plan does not cover:

- Fundus photography;
- Medical or surgical treatment of the eyes;
- Services or materials provided as a result of Worker's Compensation Law or obtained by any governmental agency or program; or,
- Plain or prescription sunglasses.

Under the Vision Plan, use your ID card to get eye care services or eyewear. However, you cannot use your card combined with any special offers, such as coupons or special promotions.

Life Insurance and Accidental Death & Dismemberment (AD&D) Insurance

Today, life insurance is more than a “peace of mind benefit”—it is one of life’s necessities.

Life insurance is designed to offer protection to your family, or anyone who counts on your income, if you die. Accidental Death and Dismemberment (AD&D) insurance pays a benefit to you if you suffer an accidental loss of a limb or your eyesight, and pays a benefit to your beneficiary(ies) if you die as the result of a covered accident.

Dependents are not eligible for life and AD&D insurance coverage.

This life insurance benefit is generally only payable if you die while in active covered employment.

Any AD&D benefit payable as a result of your accidental death is equal to the amount of your life insurance and is paid in addition to your life insurance benefit.

The amount of AD&D benefit depends on the type of accidental loss. See your Summary Plan Description, or call the Fund Office for details.

Exclusions and certain limitations may apply. See your Summary Plan Description for a complete list of exclusions and limitations.

Employee Only Benefit	
Death, Natural	\$25,000
Death, Accident	\$25,000 (in addition to above)
Dismemberment Benefits	Specific amount determined by loss

Don't Forget—Your Beneficiary

To make sure any benefits are paid to the person you want, you must name your beneficiary—and keep your beneficiary designations up to date as your life changes. If you are newly eligible, or have changes in your dependent status, complete a Demographic Census/Beneficiary Information form. Contact the Fund Office if you need a new form. Return the form to the Fund Office.

Short-Term Disability Benefits

If you are a full-time employee, you are eligible for short-term disability benefits. Short-term disability benefits provide you and your family with a supplemental weekly payment if you become disabled and cannot work due to a non-work-related illness or injury.

The specific time allowance for a short-term disability is determined by the diagnosis and established disability guidelines. However, no short-term disability can exceed the maximum benefit of 26 weeks. For short-term disability benefits to be considered, you must complete a short-term disability claim form, and you must provide documentation from a legally qualified doctor certifying that you are disabled and unable to perform your normal work duties. Please note: MHC providers can also certify disability.

If you're eligible, you'll receive a weekly benefit equal to a percentage of your regular pay, up to a weekly maximum, while you are disabled and remain under the direct, regular care of a legally qualified doctor or your care is being managed by a MHC Mental Health/Substance Use provider.

Your short-term disability claim begins on the fourth working day after you visit your doctor as a result of your disability. Short-term disability benefits will not be paid for any period in which you missed work before you visited your doctor.

Short-term disability forms must be submitted on time. If you are out of work on a continuing disability that exceeds a month, you must submit continuation forms ("blue forms") on a regular basis—usually once a month. See the form for more information about timing and deadlines. Contact the Fund Office to get a form. You will only receive eligibility credit while you are receiving short-term disability benefits.

For more information about short-term disability benefits, see your Summary Plan Description, or call the Fund Office at 215-568-3262 or 800-338-9025 outside the local calling area.

The physician certifying your disability MUST be a network physician.

"Legally qualified physician" includes Medical Doctors (MD), Doctors of Osteopathy (DO), Doctors of Dental Surgery (DDS), Doctors of Dental Medicine (DMD), or Doctors of Podiatric Medicine (DPM).

Any claim for short-term disability must be filed with the Fund Office within 60 days from the initial date of your disability. Be sure that all sections are completed and signed by you, your employer and your attending physician before submitting to the Fund Office.

Important Notices

SEIU Local 32 BJ, District 36 BOLR Welfare Fund (“the Fund”) is required to provide the following important notices to you. Please review them carefully so you understand your rights and responsibilities.

HIPAA Special Enrollment Rights

If you are declining enrollment in the health insurance plan for yourself or your dependents (including your spouse) because of other health insurance coverage, you may in the future be able to enroll yourself or your dependents in this plan, provided that you request enrollment within 31 days after your other coverage ends and provide supporting documentation. In addition, if you have a new dependent as a result of marriage, adoption, or placement for adoption, you may be able to enroll yourself and your dependents in the health insurance plan, provided that you request enrollment within 31 days after the marriage, adoption, or placement for adoption. If you have a new dependent as a result of birth, you may be able to enroll yourself and your dependents in the health insurance plan, provided that you request enrollment within 90 days after the birth.

The Fund will also allow a special enrollment opportunity if you or your eligible dependents either:

- Lose Medicaid or Children’s Health Insurance Program (CHIP) coverage because you are no longer eligible, or
- Become eligible for a state’s premium assistance program under Medicaid or CHIP.

For these enrollment opportunities, you will have 60 days from the date of the Medicaid/CHIP eligibility change to request enrollment in Fund coverage. Note that this 60-day extension applies **only** to enrollment opportunities due to Medicaid/CHIP eligibility changes.

Enrollment materials must be completed and all proof of dependent status provided to the Plan within 31, 60 or 90 days of the request for Special Enrollment. If you are unable to complete the enrollment materials and provide proof of dependent status within the time frame (for example, if additional time is needed to obtain a birth certificate for a newborn), the deadline may be extended.

COBRA

Under the Consolidated Omnibus Budget Reconciliation Act of 1986 (COBRA), you and your eligible dependents may continue medical coverage for up to 18 months if coverage ends because:

- You terminate employment for any reason (other than gross misconduct), or
- You have a reduction in work hours.

COBRA also allows for your eligible dependents to continue their medical coverage for up to 36 months if coverage would otherwise end because:

- You die,
- You and your spouse divorce or legally separate,
- You become eligible for Medicare, or
- Your dependents are no longer eligible for coverage under the medical plan.

You and your dependents generally may elect to continue coverage anytime within the first 60 days after coverage ends or 60 days from the date the notice is received, whichever is later. Continued coverage takes effect on the first of the month following the date of the event that caused coverage to end, as long as you pay the necessary premium. You may only continue the coverage that was in effect one day prior to the event. However, you may make changes to your elections each year during the annual open enrollment period. If the medical plan changes, those changes will also apply to coverage under COBRA.

To receive coverage under COBRA, you and/or your eligible dependents are required to make a timely election and make monthly premium payments.

Newborns' and Mothers' Health Protection Act

Group health plans and health insurance issuers generally may not, under federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under federal law, require that a provider obtain authorization from the plan or issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours as applicable).

Women's Health and Cancer Rights Act

The Women's Health and Cancer Rights Act requires group health plans and their insurance companies and HMOs to provide certain benefits for mastectomy patients who elect breast reconstruction. In the case of a plan participant who is receiving benefits in connection with a mastectomy, coverage will be provided in a manner determined in consultation with the attending physician for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance; and
- Prostheses and treatment of physical complications of mastectomy, including lymphedema

Breast reconstruction benefits are subject to deductibles and coinsurance limitations that are consistent with those established for other benefits under the plan.

HIPAA Privacy Notice Reminder

The privacy rules under the Health Insurance Portability and Accountability Act (HIPAA) require the SEIU Local 32 BJ, District 36 BOLR Welfare Plan (the "Plan") to periodically send a reminder to participants about the availability of the Plan's Privacy Notice and how to obtain that notice. The Privacy Notice explains participants' rights and the Plan's legal duties with respect to protected health information (PHI) and how the Plan may use and disclose PHI. You may also obtain a copy of the Privacy Notice by contacting the Fund Office at 215-568-3262, Extension 1400 or 800-338-9025, Extension 1400 (outside the local calling area).

Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with the SEIU Local 32 BJ, District 36 BOLR Welfare Fund and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare prescription drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

1. **Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare prescription drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.**

2. **The SEIU Local 32 BJ, District 36 BOLR Welfare Fund has determined that the prescription drug coverage offered by SEIU Local 32 BJ, District 36 BOLR Welfare Plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is at least as good as standard Medicare prescription drug coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.**

When Can You Join a Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15 through December 7. However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

What Happens to Your Current Coverage if You Decide to Join a Medicare Prescription Drug Plan?

Whether or not you enroll in a Medicare prescription drug plan, your current prescription drug coverage will continue as long as you continue to meet the eligibility requirements of the SEIU Local 32BJ, District 36 BOLR Welfare Plan. Your current coverage pays for other health expenses in addition to prescription drugs, and, provided you continue to meet the Fund's eligibility rules, you will still be eligible to receive all of your health and prescription drug benefits even if you choose to enroll in a Medicare prescription drug plan.

If you enroll in a Medicare prescription drug plan and you are an active participant, your coverage with this Plan will be primary and Medicare will pay on a secondary basis after this Plan has paid its benefits.

If you decide to join a Medicare drug plan and drop your current SEIU 32BJ, District 36 BOLR Welfare Fund coverage, you will only be able to get it back if you meet the Fund's eligibility and enrollment rules, including special enrollment rules.

When Will You Pay a Higher Premium (Penalty) to Join a Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with SEIU Local 32 BJ, District 36 BOLR Welfare Fund and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

For More Information About This Notice or Your Current Prescription Drug Coverage

Contact the person listed below for further information.

NOTE: You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through SEIU Local 32 BJ, District 36 BOLR Welfare Fund changes. You also may request a copy of this notice at any time.

For More Information About Your Options Under Medicare Prescription Drug Coverage

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

- Visit www.medicare.gov
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help
- Call 800-MEDICARE (800-633-4227). TTY users should call 877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 800-772-1213 (TTY 800-325-0778).

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Important Information

The following chart provides important information about this Medicare Part D Notice.

Date	Provided at hire and annually thereafter
Name of Entity Sender	SEIU 32 BJ, District 36 BOLR Welfare Fund
Contact – Position/Office	John J. Rongione, Administrator
Address	1515 Market Street Suite 1020 Philadelphia, PA 19102
Phone Number	215-568-3262, Extension 1400

Medicaid and the Children's Health Insurance Program (CHIP)

Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a state listed below, contact your state Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your state Medicaid or CHIP office or dial **877-KIDS NOW** or www.insurekidsnow.gov to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call **866-444-EBSA (3272)**.

The following list of states is current as of July 31, 2025. Contact your State for more information on eligibility.

PENNSYLVANIA	Medicaid and CHIP
Medicaid Website	https://www.pa.gov/en/services/dhs/apply-for-medicaid-health-insurance-premium-payment-program-hipp.html
Medicaid Phone	800-692-7462
CHIP Website	https://www.dhs.pa.gov/CHIP/Pages/CHIP.aspx
CHIP Phone	800-986-KIDS (5437)
NEW JERSEY	Medicaid and CHIP
Medicaid Website	http://www.state.nj.us/humanservices/dmhs/clients/medicaid/
Medicaid Phone	800-356-1561
CHIP Premium Assistance Phone	609-631-2392
CHIP Website	http://www.njfamilycare.org/index.html
CHIP Phone	800-701-0710 (TTY: 711)
NEW YORK	Medicaid
Medicaid Website	https://www.health.ny.gov/health_care/medicaid/
Medicaid Phone	800-541-2831
DELAWARE	Medicaid and CHIP
Medicaid Website	http://dhss.delaware.gov/dhss/dmma/medicaid.html
Medicaid Phone	302-571-4900 or 866-843-7212
CHIP Website	http://dhss.delaware.gov/dhss/dmma/dhcp.html
CHIP Phone	302-571-4900 or 866-843-7212
MARYLAND	Medicaid and CHIP
Medicaid Website	https://health.maryland.gov/mmcp/Pages/home.aspx
Medicaid Phone	855-642-8572
CHIP Website	https://mmcp.health.maryland.gov/chp/pages/home.aspx
CHIP Phone	855-642-8572 (TTY 711)

To see if your state has a premium assistance program, or for more information on special enrollment rights, contact either:

U.S. Department of Labor
Employee Benefits Security Administration
www.dol.gov/agencies/ebsa
866-444-EBSA (3272)

U.S. Department of Health and Human Services
Centers for Medicare & Medicaid Services
www.cms.hhs.gov
877-267-2323, Menu Option 4, Ext. 61565



October 2025

Union Bug